



COMPANY CONTEXT / FORD MOTOR COMPANY

\$17.028bn

Closing warranty & field service
action liability

31 Mar 2026 | \$17.190bn at FY25

60,900

Complaint records
Ford + Lincoln, all model years

Received 1 Jan 2022 - 16 Jun 2026

4,937

Cumulative base trajectories
Ford + Lincoln

Observed by 16 Jun 2026

Financial scope: global consolidated group, net of estimated supplier recoveries. Complaint scope: the U.S. NHTSA dataset. The liability is company context; no amount is allocated to this case. [1, 2]

Ford Escape 2020

Product-Risk Review Note

MODEL YEAR 2020

KEY TAKEAWAY

Recent complaint activity in the selected trajectory rebounded from **3 to 11 records** over equal 30-day windows. The 11 current records include **three reports of unavailable fuel-injector remedies** and **one engine-area fire report**, alongside other issues. Reading the records keeps these distinct review items visible within a heterogeneous trajectory. [2, 3]

WHY THIS DESERVES REVIEW NOW

The current window adds eight records versus the prior window. The fire report and repeated remedy concerns provide concrete items for follow-up; the rise alone does not establish a common failure mechanism.

CASE KPIS / SELECTED TRAJECTORY

Severity

14 / 777

Records with at least one reported
outcome indicator.

Evidence Concentration & Distribution

777

Unique records in this path.
Model-year total: 1,437.

Trajectory & Persistence

8 → 3 → 11

482 reporting dates.
Longest gap: 39 days.

RECENT ACTIVITY / THREE NON-OVERLAPPING 30-DAY WINDOWS

8



OLDER

19 Mar - 17 Apr

3



PRIOR

18 Apr - 17 May

11



CURRENT

18 May - 16 Jun

+8 latest change
+13 change of change

2026 receipt dates



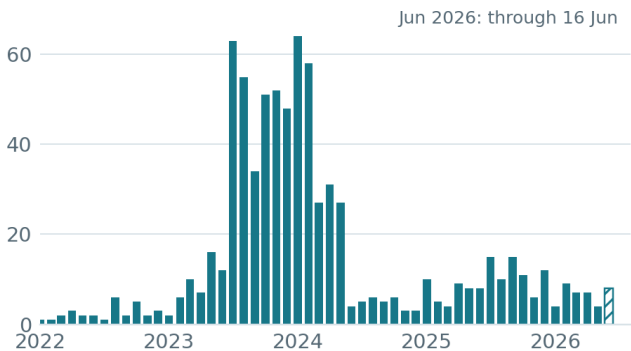
CASE EVIDENCE / FORD ESCAPE 2020

Four views of the same trajectory

The horizontal axes show complaint receipt dates, from 2022 through 16 June 2026. The vehicle model year remains 2020. All four panels use the same 777 distinct complaint records. [2]

Calendar-month complaints

Unique complaint records



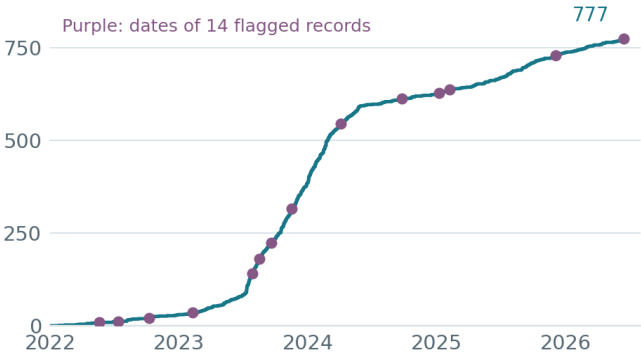
Trailing 30-day complaints

Unique complaint records



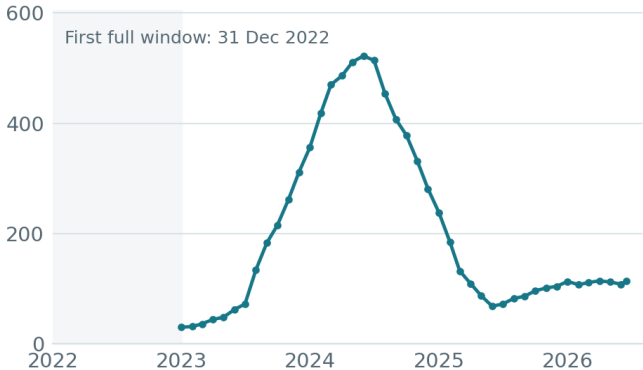
Cumulative complaints / outcome dates

Unique complaint records



Rolling 365-day complaints

Unique complaint records



DISTRIBUTION BY COMPLAINT YEAR

2022	2023	2024	2025	2026*
30	356	239	113	39

*2026 ends on 16 June. June is also partial in the monthly panel; neither is annualized.

HOW TO READ THE PATTERN

The recent rise follows a quieter window. The annual record counts were lower in 2024 and 2025 than in 2023, so this short-window rebound should be read alongside that longer history. Purple markers identify reported outcome dates, while gaps between reports describe reporting activity.



EVIDENCE REVIEW / 11 CURRENT-WINDOW RECORDS

What is behind the recent increase?

ODINO is the unique complaint record number in NHTSA's **Office of Defects Investigation (ODI)** database. The table summarizes all 11 records received 18 May - 16 June 2026, using the existing complainant narratives. [3]

Priority review object: complaint 11744261. The complainant describes an engine-area fire and extensive front-end damage. Review the reported event and supporting documentation separately from the activity count. A campaign number mentioned in the narrative is an unvalidated reference.

RECEIVED	COMPLAINT ID	REPORTED ISSUE
20 May	11738946	Wiper malfunction and tire-pressure sensor problems.
25 May	11739963	Fuel-injector recall: no remedy reported; vehicle hesitation.
30 May	11741042	Panoramic roof shade detaches; reported visibility concern.
02 Jun	11741558	AWD warning; complainant says a module needs replacement.
03 Jun	11741841	Fuel-injector recall: parts reportedly on order for almost a year.
05 Jun	11742320	Reported temporary loss of steering control while driving.
05 Jun	11742324	Rear-wheel lockup and intermittent parking-brake application.
05 Jun	11742400	Tire-pressure monitoring and electrical door-lock problems.
06 Jun	11742495	Panoramic roof trim falls or catches in the shade mechanism.
15 Jun	11744261	Reported engine-area fire; extensive front-end damage.
16 Jun	11744505	Fuel-injection recall: no remedy and inspection difficulty reported.

WHAT TO REVIEW NEXT

1. Check remedy availability and vehicle applicability for the three fuel-injector remedy reports.
2. Review documentation for the reported fire, and the steering and braking events.
3. Track whether these specific issues recur in the next comparable 30-day window.

SCOPE, DEFINITIONS & SOURCES

Evidence boundary. Complaint records are not a vehicle-incidence denominator. A record may belong to several trajectories; path counts are not additive complaint totals. No defect, campaign relationship or financial impact is established for this case.

[1] Company financial context. Ford 2025 Form 10-K, Note 24, and Q1 2026 Form 10-Q, Note 17: warranty and field service action ending balances, net of estimated supplier recoveries. Reused from Financial_Context_59_Data.json.

[Ford 2025 filing](#) | [Ford Q1 2026 filing](#)

[2] Complaint and KPI basis. Frozen event/membership data and All Gallery KPIs v0.1; as of 16 Jun 2026. Selected path: K80 | k080_c017 | FORD | ESCAPE | 2020. Company path count uses K60 only. Severity is the distinct union of positive crash, fire, injury, death, medical, police or towing indicators.

[3] Ford Escape 2020 Current-Window ODINO Review Pack v0.1. No source records were changed.